



KPJ TAWAKKAL KL
SPECIALIST HOSPITAL



2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

"ISO 39001:2012 Road Traffic Safety Management System"

Industry Experience on Commuting Safety



VISION ZERO
Safety Health Wellbeing

Presentation Outline

This presentation will explore :

- ❑ Introduction
 - i. Context of the organization
 - ii. Scope of the Road Traffic Safety Management System (RTSMS)
- ❑ Content (RTSMS Requirements)
 - i. Leadership
 - ii. Planning
 - iii. Support
 - iv. Operation
 - v. Performance evaluation
 - vi. Improvement
- ❑ Conclusion

The benefits of obtaining **2-3 SEPTEMBER 2024** ISO 39001 : 2012 Road Traffic Safety Management System (RTSMS) at KPJTWKL

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KPJTWKL adopted ISO 39001:2012 standard, since :

1. It provides a framework to improve the commuting safety performance.
2. It has a systematic approach to identify and mitigate road traffic issues consistently.
3. It has employee training and competence leading to better skill development.
4. It fosters culture of discipline that helps to create safety culture

KPJ Tawakkal KL Specialist Hospital (KPJTWKL)

2-3 SEPTEMBER 2024

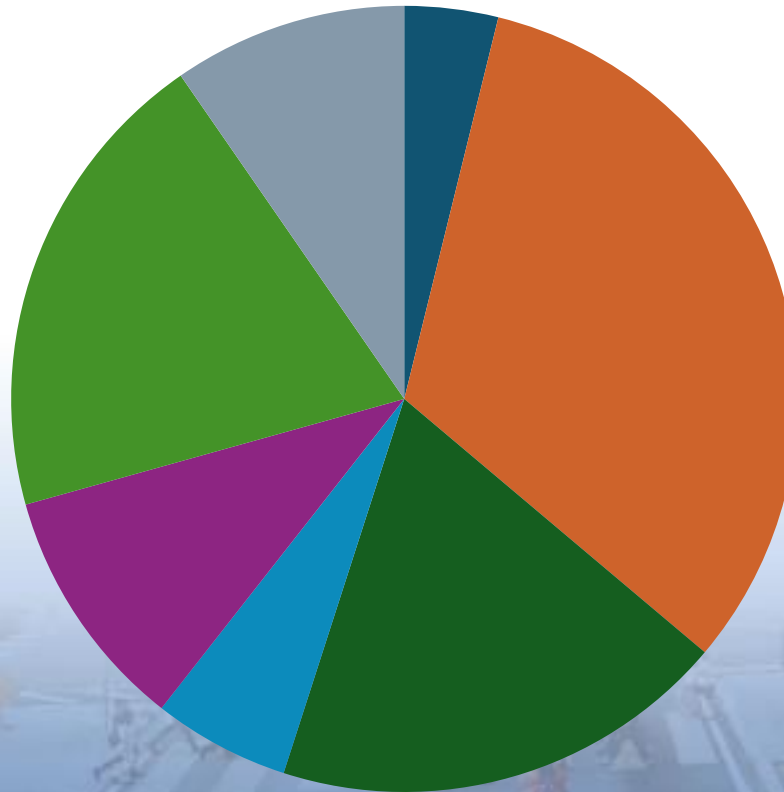
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Commuting to KPJTWKL

- The main routes to KPJTWKL are *Jalan Chow Kit, Jalan Genting Klang, Jalan Tun Razak, Jalan Sultan Iskandar, Jalan Kuching, Lebuhraya Duke* and many short routes within the nearby residential areas.
- The common travelling mode to KPJTWKL are via car, motorcycle, public transport and walking.
- The routes to the premise are always crowded with high number of vehicles especially during the peak hours.

Main commuting routes to KPJTWKL



The Commuting Safety issues at KPJTWKL

1. Increasing commuting accident rate.
2. High number of loss time injuries.
3. Fatalities within past 6 years with ratio of 1:2 (employee over year).
4. Increasing Social Security Organization (SOCSO) claims.

Graph – No. of Accident, MC & SOCSO Claimed

No of accidents, Total No of MC (Days) & Total No. of claimed SOCSO as at
August 2022, 2023 & 2024

Interested parties_ External stakeholders, The issues , needs and expectations & The risks and opportunities

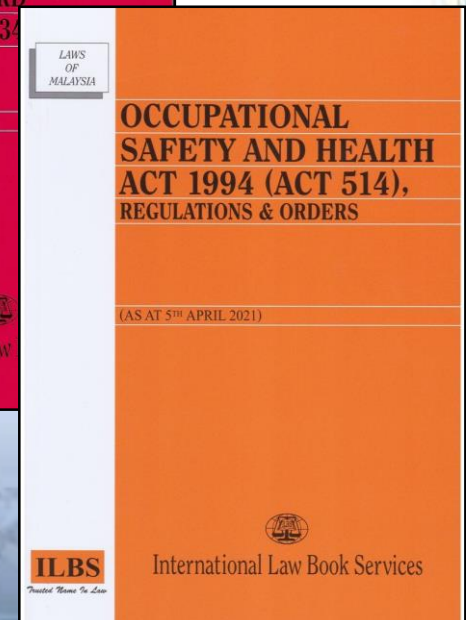
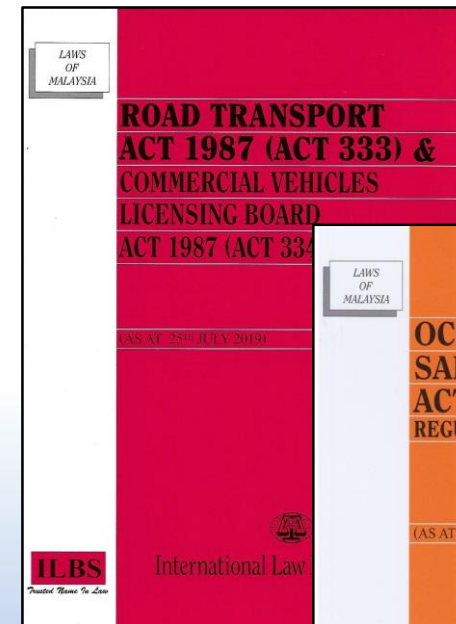
CONTEXT OF THE ORGANISATION				CONTEXT OF THE ORGANISATION				OTHER RISK & OPPORTUNITIES		ACTIONS TO ADDRESS RISK & OPPORTUNITIES	REVIEW OF EFFECTIVENESS			
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No	Issues	Interested parties		No	Issues	Interested parties	Needs/ Expectations	Risks	Opportunities	Actions planned	Action Effectiveness			
14.	Speeding or non-road worthy vehicle use	Vendors (Contractors, Suppliers, salesperson or service providers)		8.	Heavy traffic on main road during peak hours	PDRM/ Traffic police	Patient & relative	Safe riding/driving within premise and convenient parking	Collision , slip trip and fall	Frequent workplace inspection	3 monthly workplace inspection	Workplace inspection findings are re inspected for corrective actions.		
				9.	Reckless drivers; other road hazards	JKJR / MIROS / SPAD		External ambulance service providers	Safe arrival to destination	Road traffic crash/ Vehicle breakdown	Competent drivers and approved vehicles Drivers attend competency training. Vehicles undergo routine inspection	Hospital drivers are assigned to do patient or visitor transfer	Patient transfer included in log book.	
15.	Legal requirement	PUSPAKOM		10.	Accident involving staff	DOSH								
16.	Poor service	Panel workshops		11.	Staff receive treatment post road traffic accident	Other healthcare facilities (hospitals/clinics)	PERKESO	Regular travelling to HQ	KPJ HB	Commuting accident	Higher commuting accident rate	Road Traffic Training	Planned travelling to HQ	No incidents reported.
				4.	Increasing claim			Less commuting accident claims	Higher claim rate	Collaboration to conduct awareness program	Yearly awareness program by PERKESO. Yearly discussion on initiatives to tackle commuting accident rate Road Traffic is part of Workplace Health Promotion Program.	Reducing no of claims		
17.	Unsafe road behaviour causing problem	Public / Community		12.	Unstable signage stands and poor signage setting	Signage suppliers	DBKL	Unsafe road condition, commuting route within 5km		Safe route	Road hazards	Frequent inspection of the road and surrounding condition Official complaint to the agency	Inspection conducted by Road Traffic Safety Management Team and findings emailed to DBKL.	Findings are taken note and corrective action are carried out by DBKL.
18.	Sharing of unsafe road behaviour videos/picture /statement in social media	Media		13.	Not sufficient parking/ unsafe parking zone	Premise parking vendor (Metro Parking Sdn Bhd)	JPJ	License to use and drive		Drivers have valid driving license Vehicles are registered and approved for on road use	Illegal use of vehicles or driving without valid license	Monitoring of license acquisition on timely manner	Service owner and RTSMT monitors the requirement every 6 months.	Updated license and road tax with insurance for all vehicles.
				7.	Heavy traffic in and out the premise	Security (HBT Sdn Bhd)		Sufficient manpower to ensure the smooth flow of the traffic	Traffic flow disrupted and causing delayed exit for ambulance	Assigning dedicated security to control traffic at common traffic points	Communicate with Outsource team by Road Traffic Safety Management Team Assign lobby security to manage the traffic	Cars emerging from the parking are directed to 2 different ways during peak hours.		

Interested parties_ Internal stakeholders, The issues , needs and expectations & The risks and opportunities

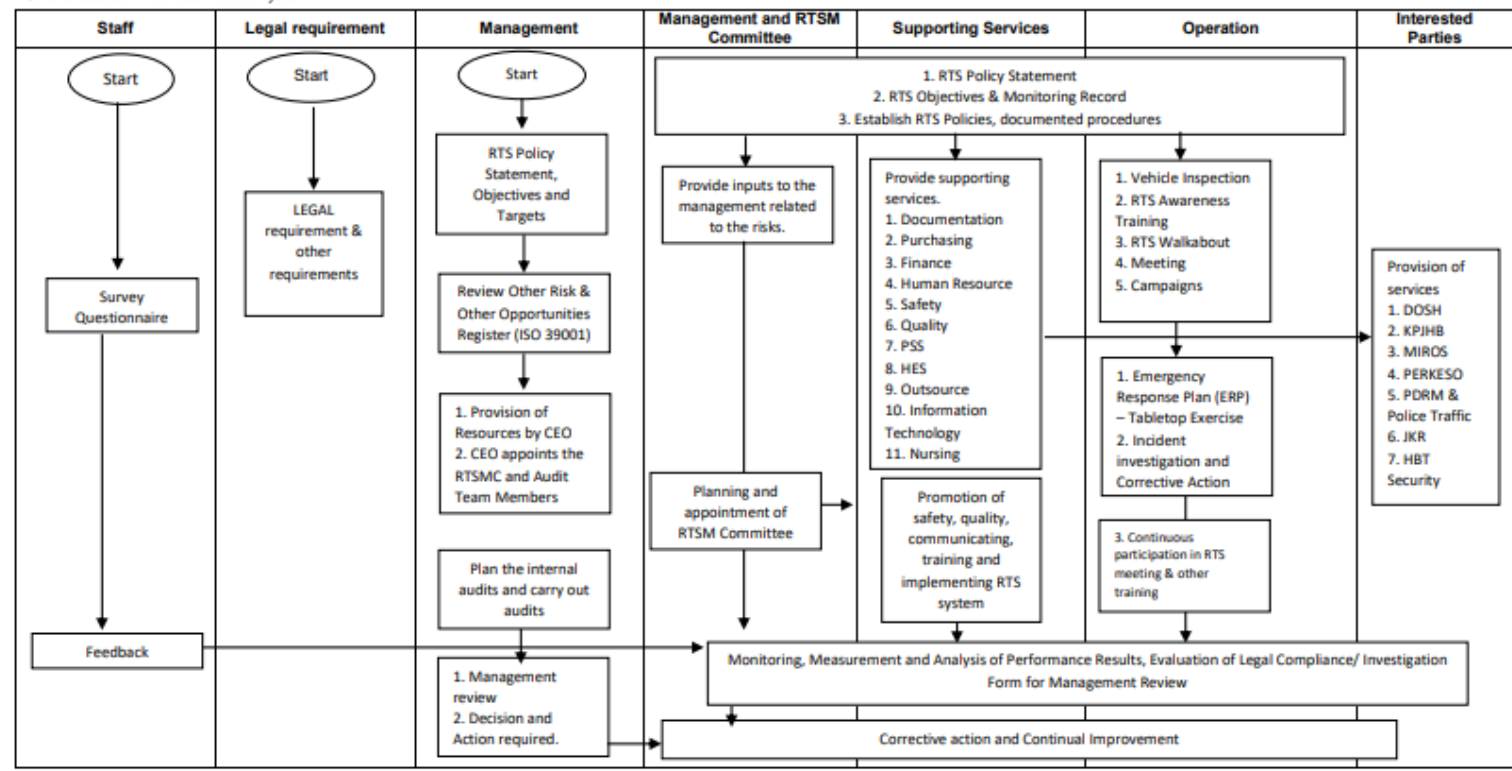
CONTEXT OF THE ORGANISATION				OTHER RISK & OPPORTUNITIES		CONTEXT OF THE ORGANISATION				OTHER RISK & OPPORTUNITIES		ACTIONS TO ADDRESS RISK & OPPORTUNITIES		REVIEW OF EFFECTIVENESS	
No	Issues	Interested parties	Needs/ Expectations	Risks	Opportunities	No	Issues	Interested parties	Needs/ Expectations	Risks	Opportunities	Actions planned		Action Effectiveness	
7.	Vehicle collision within the premise	Top management	Uninterrupted business	Bodily injury, facility damage; Cost	Appropriate si	1.	Unsafe road condition	Staff, management, Consultants	Safe driving or riding No road traffic crash No vehicle damage	Road traffic crash Vehicle damage Absenteeism/medical leave/hospitalization	Road and parking condition inspection	RTSMT conducts quarterly inspection.		Inspection findings shared with relevant party for corrective action.	
8.	Not road worthy hospital vehicle	Top management	Uninterrupted business	Bodily injury; not budgeted expense	Planned preve maintenance	2.	Unsafe behaviour				Riding or driving behaviour monitored by RTSMT member and highlighted to respective HOS/UM through email. Raise communication letter if needed and informed to HR.	RTSMT monitors staff through CCTV.		No communication letter is raised so far.	
9.	Road repair, potholes, damaged tiles	Facility management (HES)	no injury	Bodily injury, facility damage; Cost	Frequent inspe immediate rep	3.	Poor knowledge and awareness				Non-compliance to road traffic rules	Yearly training and awareness program by RTSMT, PERKESO, Traffic police or PDRM.		Compulsory training in training Master Plan.	
10.	Increase medical leave and hospitalization / treatment cost	Human Resource, HOS/UM	Uninterrupted service	Increase locum	Training and a	4.	Incompetent drivers				Involve in road traffic crash	Dedicated training by training providers. eg Defensive driving for ambulance drivers.		Next training planned in May 2024 for 2 drivers.	
11.	Insufficient signage/ Delayed supply or poor quality signage and related road safety items	Purchasing	Good quality items and supplied on time.	Service interruption and bad image	Few suppliers :	5.	Incompetent	RTSMT member	Advocate on road safety	Not able to guide the organization towards a safer road community.	Training	Attend OSH-C training on Road Safety by MIROS		OSH-C Road Safety has attended training in 2022.	
12.	Unidentified hazards that threaten the drivers, staff and visitors safety.	ESH Service	Zero accident involving Road Traffic Safety Staff able to report on found hazards	Injury	Inspection and	6.	Additional task		Fulfill investigation requirement and hazard sharing process.	Delayed investigation and unable to share newly found hazard to other road users or for further action.	Time management and recognition.	RTSMT member is allowed to conduct investigation through phone and update via WA. HOS/UM allow RTSMT member to be out from service if needed during their work schedule.		RTSMT member provided with appointment letter with roles and responsibility list.	
						6.	Cost	Top management	Budget including enhancement of road safety aspects	Road traffic crash inside premise	Good image	Acknowledges the findings from the RTSMT inspection and plan for the repairs and improvements.		Plan to include in future budgeting.	

Legal & Other Statutory Requirements

Laws / Regulation	Act / Regulation			Title	Summary	PIC	Location	Compliance Status	Action for compliance	Remarks
	Part	Section	Sub section							
Part II Classification, registration and licensing of Motor Vehicles and Drivers	Registrat ion of Motor Vehicle s	11	1(b)&(c)	Registration numbers	Hospital vehicle are duly registered and given a registration number and registration certificate.	HOS Administration	Level 4	Comply	Nil	NIL
		12	1(a), (b), (c) & (d)	Inspection of motor vehicles and information to Director General	Any motor vehicle is to be brought for inspection	HOS Administration	Level 4	Ambulance brought for PUSPAKOM inspection as scheduled.	Continuous monitoring	NIL
		13	1(a),(b), (c)	Procedure on change of possession of motor vehicles	Transferred vehicles are registered with ownership by KPJ Tawakkal KL.	HOS Administration	Level 4	Obsolete or old hospital vehicles are sold once approved by BOM	Change of ownership process	NIL
		14	1 & 4	Display of registration number	The given registration number of each vehicle is displayed and illuminated on the number plate.	All employees(personal vehicles), HOS Administration(hospital vehicle)	Throughout premise	Comply	NIL	NIL
	Licensi ng of motor drivers	26	(1), (2) & (3)	Driving licenses	Each employee operating a motor vehicle including for personal and work purpose are required to hold a valid driving license.	All HOS & UM	Throughout the premise	Partial compliance	Promote for license acquisition	Make arrangement with driving schools to provide opportunity to staff to acquire license.
		29	(2),(3),(4), (4A), (4B),(4C)	Tests of competence to drive	The driving license is according to the level of license acquisition.	All HOS & UM	Throughout the premise	Partial compliance	Continue monitoring	



Scope :
1. Provision of RTSMS for staff commuting within a 5km radius of KPJTWKL
2. Location & boundary: Refer to clause 4.4.1
3. As a road user in the road network system



Clause 4.2 RTSMS Sequence & Process Interaction Flow

4.3 Determining the scope of ISO

39001:2012 for KPJTWKL

The RTS Management Team has determined the scope as **“Provision of RTSMS for staff commuting within a 5km radius of KPJTWKL”** based on issues, requirement and RTS planning. This also covers staff using cars, motorcycles, public transport as well as pedestrian. The location and boundary are as follow:-

Location	Boundary
KPJ Tawakkal KL Specialist Hospital No 1, Jalan Pahang Barat, 53000 Kuala Lumpur	Main commuting routes of 5 KM radius by KPJ Tawakkal KL Specialist Hospital staffs

Road Traffic Safety Management System Requirements

- i. Leadership
- ii. Planning
- iii. Support
- iv. Operation
- v. Performance evaluation
- vi. Improvement

I. Leadership

CHIEF EXECUTIVE OFFICER

OPERATION MANAGER

SAFETY OFFICER

**WORK RELATED ROAD
SAFETY (WRRS)
COORDINATOR**

**INTERNAL
AUDITOR**

**COMMUTING SAFETY
SUPPORT PROGRAM (CSSP)
TRAINERS(TTT)**

**HEAD OF SERVICES &
UNIT MANAGER**

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Leadership Commitment



Chief Executive Officer takes the accountability for the effectiveness of the RTS and regulatory compliance.

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Development of Policy

Occupational Health and Safety (OHS) Policy inclusive of Road Traffic Safety Management System (RTSMS)

KPJ Tawakkal KL Specialist Hospital is a leading private healthcare service provider in Kuala Lumpur, Malaysia. Pledged as an employer, KPJ Tawakkal KL considers its employees to be its most valuable assets and undertakes to safeguard them through providing and maintaining, as far as reasonably practical, a working environment that is safe and without risk to the health of its employees, patients, visitors and permitted contractors. In ensuring a safe and healthy working environment including commuting safety, all employees of the KPJ Tawakkal KL have to work closely together with the employer in minimizing any risk that might jeopardize the health and safety of employees, patients, visitors and permitted contractors.

With this in mind, we are committed to implement the following principles according to Occupational Safety and Health Act 1994, ISO 39001 Road Traffic Safety Management System (RTSMS) and any other applicable act, laws and regulation in guiding the organization towards sustainable safe and healthy work environment.

At KPJ Tawakkal KL,

- i. We are dedicated in ensuring developing, implementing and improving related workplace health & safety promotion programmes and procedures inclusive of commuting safety.
- ii. We communicate our policy (OHS inclusive of RTS) to the employees and seek their co-operation to report any found occupational health and safety risks, comply with safe work procedures, wear personal protective equipment and clothing where necessary and take good care of health and safety of themselves and other people at work.
- iii. We are obliged in provision of information, instruction, training and supervision of our employees in the prevention of workplace injuries and accidents inclusive of commuting accident.
- iv. We integrate occupational health and safety (inclusive of RTS) in all organization operations including healthcare service provision and business strategy planning.
- v. We identify hazards at workplace inclusive of commuting hazards periodically and effectively implement the control measures to the extent of as far as practicable measures.
- vi. We investigate all accidents inclusive of commuting accidents, near-accidents, and occupational diseases, and propose and implement preventive measures to ensure no recurrence incidents.
- vii. We encourage and promote suggestions and feedback in materializing our occupational health and safety (inclusive of RTS) objectives of provision of safe and healthy work environment.
- viii. We promote continuous improvement of occupational health and safety (inclusive of RTS) measures through regular and periodic performance monitoring and implementation of as reasonably as practicable rectification.
- ix. We consistently encourage employees on the importance of always practicing “Safety as First Culture”.

Polisi Kesihatan dan Keselamatan Pekerjaan (KKP) Termasuk Sistem Pengurusan Keselamatan Jalan Raya (SPKJR)

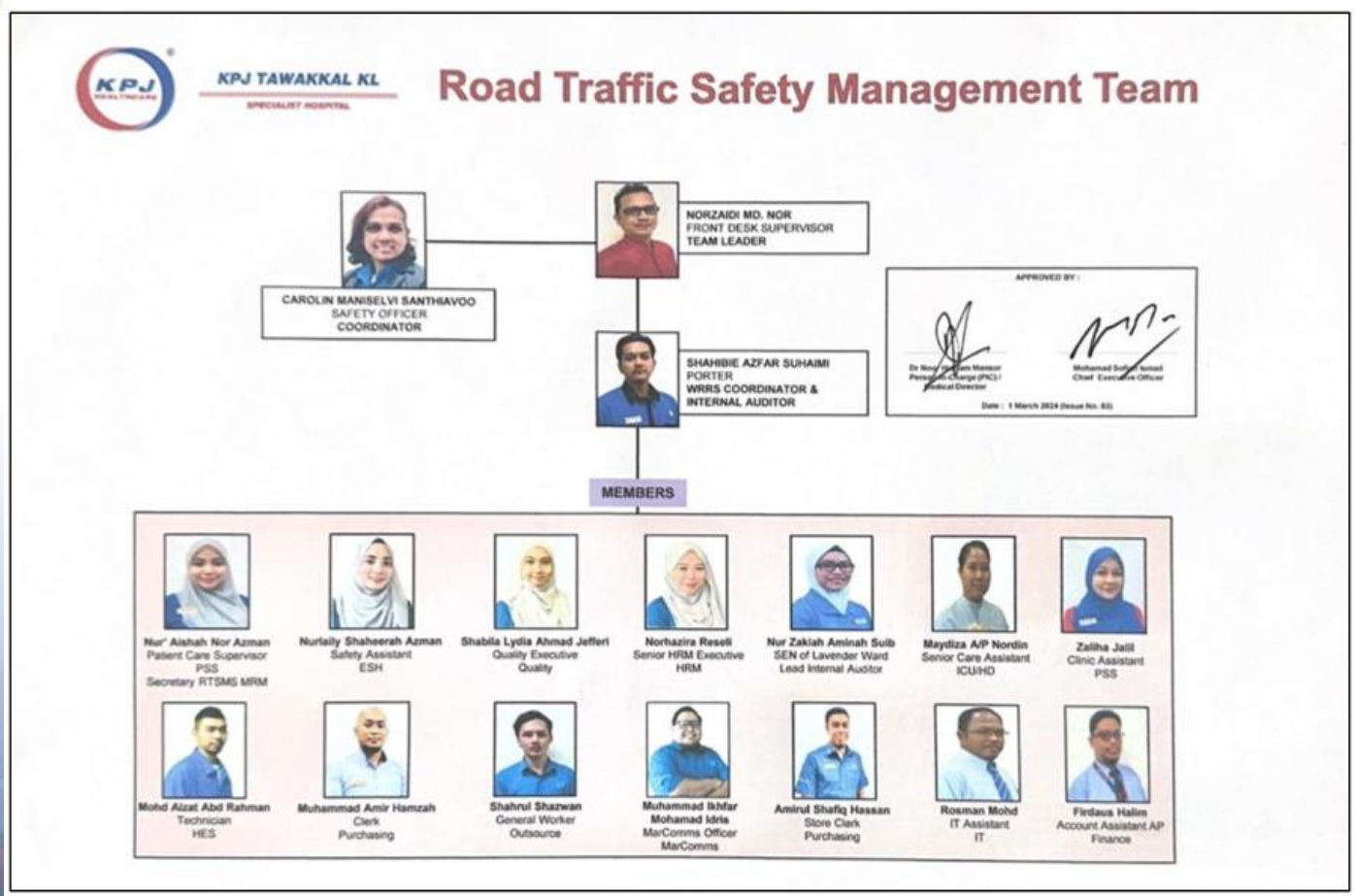
Hospital Pakar KPJ Tawakkal KL merupakan pusat perkhidmatan peragaan kesihatan swasta terkemuka di Kuala Lumpur, Malaysia. Sebagai majikan, Hospital Pakar KPJ Tawakkal KL meletakkan para pekerjaannya sebagai aset paling berharga dan bertanggungjawab sedaya upaya untuk menyediakan persekitaran kerja yang selamat, tanpa menaakutkan kesihatan pekerjaannya, pesakit, pelanggan dan kontraktor yang berada di premisnya. Dalam memastikan persekitaran kerja yang selamat dan sihat termasuk keselamatan dalam perjalanan, semua pekerja Hospital Pakar KPJ Tawakkal KL perlu bekerjasama rapat dengan majikan dalam meminimumkan sebarang risiko yang mungkin menjejaskan kesihatan dan keselamatan pekerja, pesakit, pelanggan dan kontraktor.

Dengan ini, kami berikrar untuk bertanggungjawab dalam melaksanakan prinsip-prinsip berikut mengikut Akta Keselamatan dan Kesihatan Kerja 1994, ISO 39001 Sistem Pengurusan Keselamatan Trafik Jalan Raya (SPKJR) dan sebarang akta, undang-undang dan peraturan lain yang terpakai dalam usaha pembentukan organisasi yang memiliki persekitaran kerja yang selamat dan sihat.

Di Hospital Pakar KPJ Tawakkal KL,

- i. Kami bendedikasi dalam melaksanakan dan menambahkan program promosi dan kesedaran mengenai kesihatan dan keselamatan yang berkaitan dengan tempat kerja termasuk keselamatan dalam perjalanan.
- ii. Kami menyampaikan dasar kami (dasar KKP termasuk KTJR) kepada pekerja dan meminta kerjasama mereka untuk melaporkan sebarang risiko kesihatan dan keselamatan pekerjaan, mematuhi prosedur kerja yang selamat, memakai peralatan pelindungan diri dan pakaian di mana perlu dan menjaga kesihatan dan keselamatan diri mereka sendiri dan orang lain sepanjang berada di tempat kerja.
- iii. Kami bertanggungjawab sepenuhnya terhadap para pekerja dalam menyediakan maklumat, arahan, latihan dan pengawasan dalam usaha mencegah kecederaan dan kemalangan di tempat kerja termasuk kemalangan dalam perjalanan.
- iv. Kami mengamalkan prinsip kesihatan dan keselamatan pekerjaan (termasuk KTJR) dalam semua operasi organisasi termasuk perkhidmatan peragaan kesihatan dan perancangan strategi peragaan.
- v. Kami mengenal pasti bahaya di tempat kerja termasuk bahaya dalam perjalanan secara berkala dan melaksanakan langkah-langkah pengawalan dengan berkesan sehingga ke tahap yang boleh dilaksanakan.
- vi. Kami menyiasat semua kemalangan termasuk kemalangan dalam perjalanan, kemalangan yang hamper terjadi, penyakit dan kecederaan yang disebabkan oleh pekerjaan serta mencadangkan dan melaksanakan langkah pencegahan untuk memastikan tiada kejadian berulang.
- vii. Kami menggalakan cadangan dan maklum balas dalam usaha merealisasikan objektif kesihatan dan keselamatan pekerjaan (termasuk KTJR) kami iaitu menyediakan persekitaran kerja yang selamat dan sihat.
- viii. Kami memastikan kepatuhan pada elemen kesihatan dan keselamatan pekerjaan (termasuk KTJR) ditambah baik secara munasabah dan konsisten melalui pemantauan secara tetap dan berkala.
- ix. Kami menggalakan para pekerja untuk sentiasa mengamalkan budaya kesihatan dan keselamatan di tempat kerja sebagai keutamaan.

Organizational roles, responsibilities and authorities



KPJ TAWAKKAL KL SPECIALIST HOSPITAL	
DUTIES AND TERM OF REFERENCE	PAGE NO. : 1 of 3
TITLE : ROAD TRAFFIC SAFETY MANAGEMENT COMMITTEE (RTSMC)	ISSUE NO. : 02
	ISSUE DATE : 15/08/2023
	POLICY NO. : KPJTWKL/TOR/RTS-16
<p>1.0 NAME OF THE COMMITTEE</p> <p>1.1 Road Traffic Safety Management Committee (RTSMC)</p> <p>2.0 OBJECTIVES</p> <p>2.1 To reduce number of commuting accident.</p> <p>2.2 To give awareness on Road Traffic Safety Management System (RTSMS) to KPJTWKL all staff.</p> <p>2.3 To identify cause of commuting accident among KPJ TWKL staff.</p> <p>3.0 COMMITTEE MEMBERS</p> <p>3.1 Chairman Chief Executive Officer</p> <p>3.2 RTSMC Coordinator Safety Officer</p> <p>3.3 RTSMC Team Leader Appointed person by CEO; qualified and knowledgeable on RTSMS</p> <p>3.4 Work Related Road Safety (WRRS) Coordinator & RTSMC Internal Auditor Appointed person by CEO; qualified and knowledgeable on WRRS/OSH-C.</p> <p>3.5 Secretary Appointed person by CEO; knowledgeable and trained on RTSMS.</p> <p>3.6 RTSMC Internal Auditor Appointed person by CEO; qualified by attending RTSMS internal audit training.</p> <p>3.7 Members Below services are compulsory membership contributing on their daily job scope</p> <p>3.7.1 Safety Assistant – Environmental, Safety & Health (ESH) Services</p> <p>3.7.2 Quality Executive – Quality Services</p> <p>3.7.3 Senior HRM Executive – Human Resources Management (HRM) Services</p> <p>3.7.4 Senior Care Assistant – ICU / HD</p> <p>3.7.5 Clinic Assistant – Patient Service Services (PSS)</p> <p>3.7.6 Technician – Healthcare Engineering Services (HES)</p>	

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II. Planning



ISO 39001:2012 ROAD TRAFFIC SAFETY MANAGEMENT SYSTEM (RTSMS)

RTS OBJECTIVE & TARGET

Reduction of commuting accident along the main routes of 5km radius by KPJ Tawakkal KL Specialist Hospital (KPJ TWKL) staff on three (3) identified roads - Jalan Genting Klang, Jalan Tun Razak and Jalan Sultan Iskandar.
(Downward trends)



Approved by:

Norhidayah Sofian
Chief Executive Officer
Date: 15 Aug 2023 (Issue No. 01)

Hazard Identification Risk Assessment Risk Control

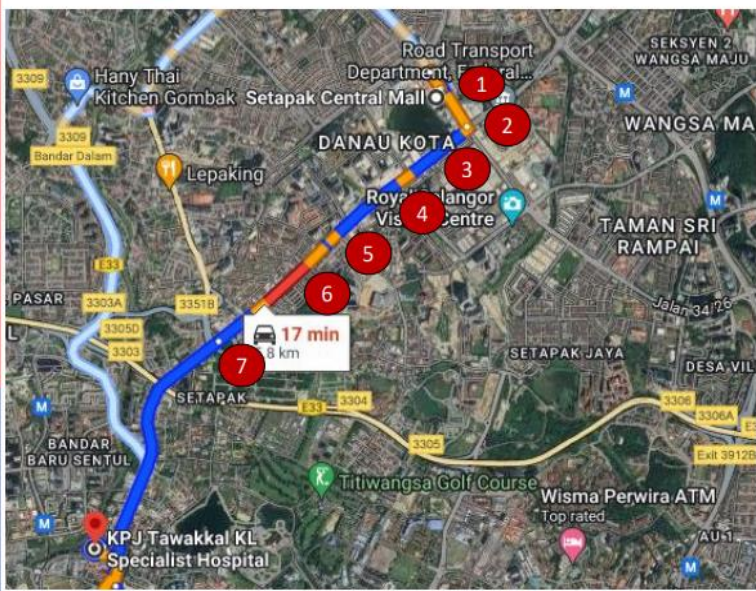
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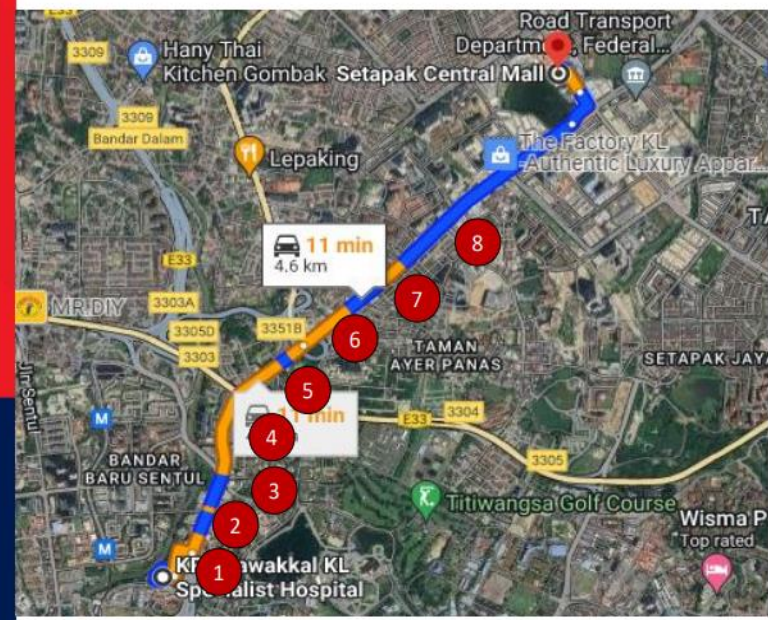
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ROUTE **TO** KPJTWKL FROM JALAN GENTING KLANG



- 1 PEJALAN KAKI MELINTAS
- 2 KENDERAAN MELANGGAR LAMPU ISYARAT
- 3 KENDERAAN KELUAR MASUK SIMPANG
- 4 JALAN TAK RATA
- 5 KENDERAAN SUSUR SIMPAN – CROSS DARI LANE KANAN
- 6 KENDERAAN SUSUR KELUAR DARI BAHU KIRI JALAN
- 7 KENDERAAN MEMBUAT PUSINGAN U-TURN

ROUTE **FROM** KPJTWKL TO JALAN GENTING KLANG



- 1 KENDERAAN KELUAR MASUK PERSIMPANGAN
- 2 KENDERAAN SUSUR DARI ARAH BERTENTANGAN
- 3 KENDERAAN DI BAHU JALAN
- 4 KENDERAAN KELUAR DAN MASUK
- 5 KENDERAAN 'CROSS' JALAN BESAR
- 6 JALAN BERLUBANG
- 7 KENDERAAN KELUAR MASUK DARI SIMPANG
- 8 KENDERAAN KELUAR MASUK SIMPANG

Hazard Identification Risk Assessment Risk Control

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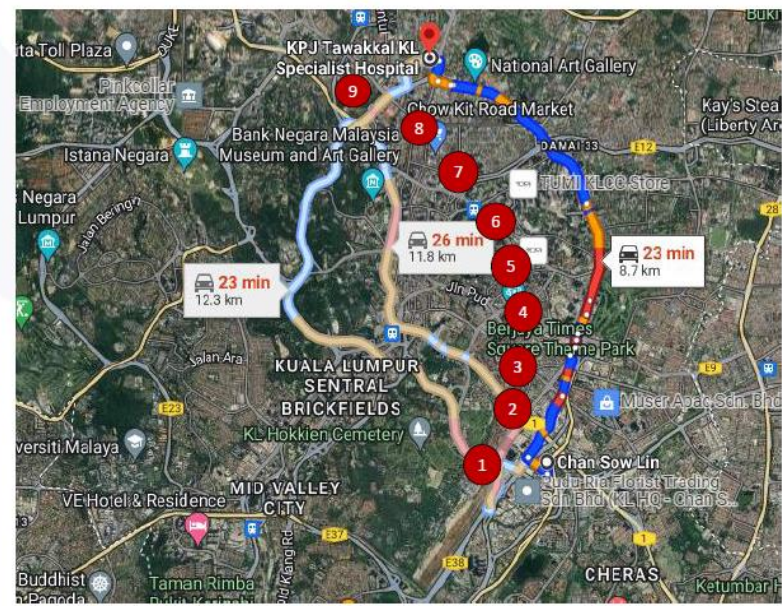


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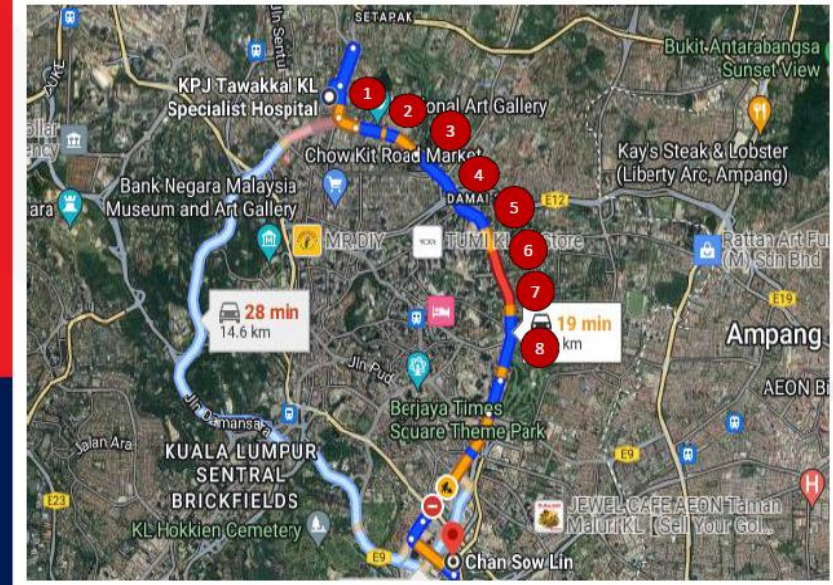
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ROUTE TO KPJTWKL FROM JALAN TUN RAZAK



- KENDERAAN SUSUR DI PERSIMPANGAN
- JALAN BERLOPAK
 - JALAN TIDAK RATA – DIBAHU JALAN
 - KERJA-KERJA PEMBINAAN
 - JALAN BERPASIR
 - KENDERAAN SUSUR MASUK – BAHU KIRI JALAN
 - JALAN BERLOPAK DAN BERLUBANG
 - JALAN BERLOPAK
 -

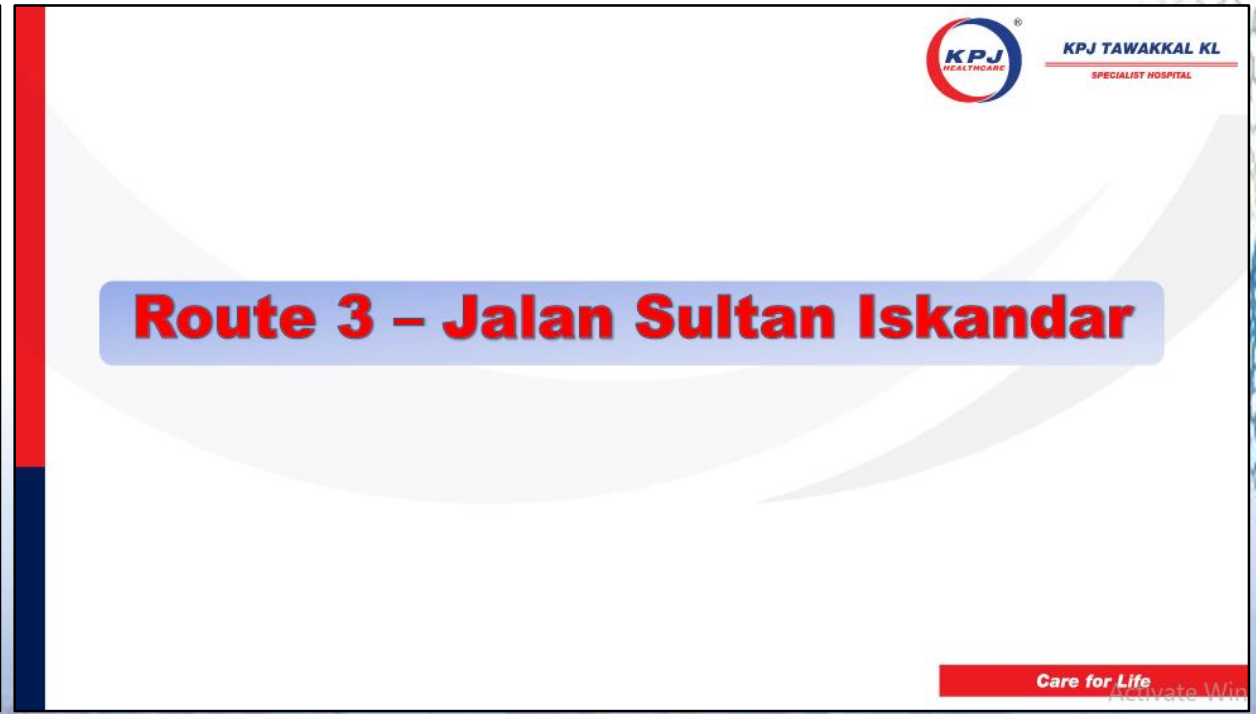
ROUTE FROM KPJTWKL TO JALAN TUN RAZAK



- SUSUR KELUAR – TIADA SAFETY MIRROR
- JALAN TIDAK RATA
 - SUSUR KELUAR – BULATAN JALAN PAHANG
 - SUSUR KELUAR – BULATAN JALAN PAHANG
 - JALAN TIDAK RATA
 - JALAN BERLOPAK
 - JALAN BERLUBANG
 - JALAN BERPASIR – LALUAN MOTORSIKAL
 -

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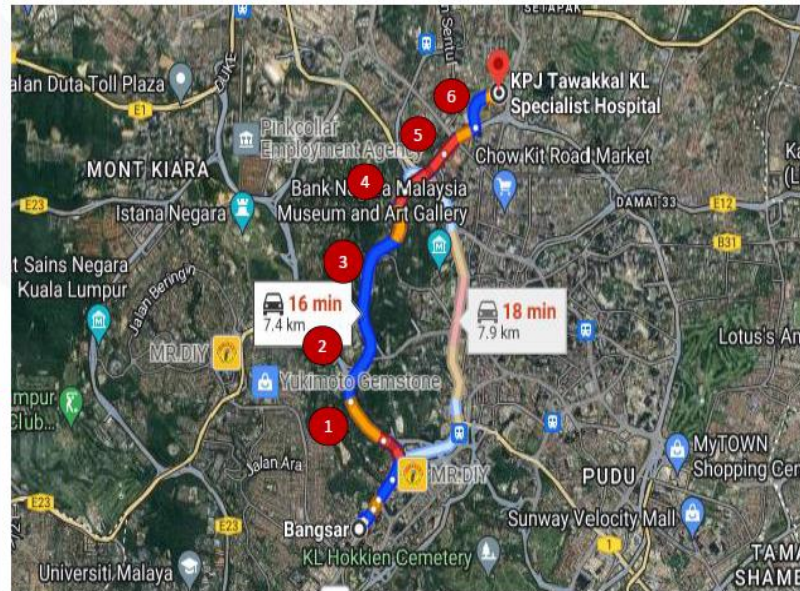


Hazard Identification Risk Assessment Risk Control

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ROUTE **TO** KPJTWKL FROM JALAN SULTAN ISKANDAR



- 1 JALAN BERLOPAK
- 2 JALAN BERLOPAK DAN TIDAK RATA
- 3 SUSUR KELUAR DARI BAHU KIRI JALAN
- 4 KERJA-KERJA PEMBINAAN & JLN TAK RATA
- 5 JALAN BERLOPAK
- 6 KENDERAAN SUSUR KELUAR DAN MASUK
- 7 JALAN BERLOPAK

ROUTE **FROM** KPJTWKL TO JALAN SULTAN ISKANDAR



- 1 JALAN BERLOPAK
- 2 SUSUR KELUAR JALAN KE ARAH BULATAN
- 3 JALAN BERLOPAK
- 4 KERJA-KERJA PEMBINAAN & JLN TAK RATA

Risk Management

Sequence of Job (sub activity)	OHS Hazard	OHS Risk	Current Risk Control	Risk Assessment			Action Plan / OHS Opportunity
				Likelihood	Severity	Risk Level	
1. Before commuting	Vehicle Conditions (e.g:- Faulty brakes / lights / Worn or Damaged tires & etc) - Vehicle condition unwearly to be on the road - unservice vehicle according schedule - vehicle lost control - Tires in not good condition.						
	Staff Health Condition (e.g:- Fatigue / Fever / Heart Attack & etc) - End of night shift - Micro sleep. - Unhealthy condition. - Not focus on the road						

Sequence of Job (sub activity)	OHS Hazard	OHS Risk	Current Risk Control	Risk Assessment			Action Plan / OHS Opportunity
				Likelihood (Table A)	Severity (Table B)	Risk Level (Matrix C)	
2. During commuting	Road Surface / Road Condition (e.g:- Dry, Wet & etc) - Vehicle lose control if speeding - Vehicle crashed - Slippery road - Sandy road	- Fatalities - Major / Minor Injury - Medical Leave	1. Make a report to the related Authorities for further action. 2. Awareness training on Road	3	2	6 (Medium)	1. Liaise with related Authorities 2. RTSMS committee

Sequence of Job (sub activity)	OHS Hazard	OHS Risk	Current Risk Control	Risk Assessment			Action Plan / OHS Opportunity
				Likelihood (Table A)	Severity (Table B)	Risk Level (Matrix C)	
2. During commuting (cont)	Visibility Conditions (e.g:- Morning / Night / Obstruction & etc) - Glaring - Unclear vision - Limited site vision - Blind spot	- Fatalities - Major / Minor Injury - Medical Leave	1. Awareness training on Road Traffic Safety Management System (RTSMS) focus on staff with eyes impairment Identify staff with visual impairment	2	1	2 (Low)	Not required
	Surrounding (e.g:- Crossing road) - Pedestrian crossing the road - Non-compliance with traffic light - Vehicle cross the wrong path	- Fatalities - Major / Minor Injury - Medical Leave	1. Awareness training on Road Traffic Safety Management System (RTSMS). 2. Road Traffic Safety Management System (RTSMS) campaign / notice board	3	2	6 (medium)	1. Liaise with related Authorities 2. RTSMS committee to conduct / increase awareness training to all staffs.

RTSMS Monitoring Record

KPJ TAWAKKAL KL SPECIALIST HOSPITAL
ROAD TRAFFIC SAFETY OBJECTIVE REPORT
ENVIRONMENTAL SAFETY AND HEALTH SERVICES

MONTH / YEAR : OCTOBER – DECEMBER 2023

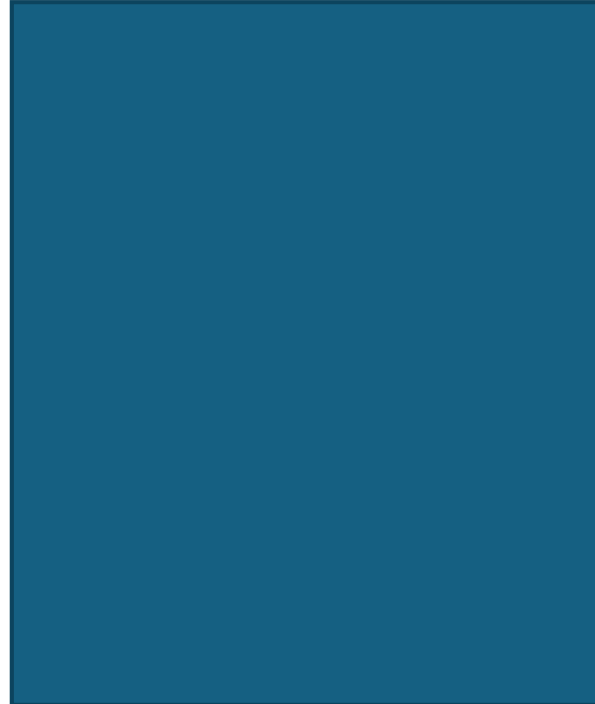
RTS OBJECTIVE : Reduction of commuting accident along the main routes of 5KM radius by KPJ Tawakkal KL Specialist Hospital on 3 identified roads (Jalan Genting Klang, Jalan Tun Razak, Jalan Sultan Iskandar).

1) ACTION PLANS AND RESOURCES

No.	Action Plan	Resource	Person In-charge
1.	Google form	Google, Laptop	1. Rosman Mohd (IT Assistant)
2.	Questionnaire	Discussion, White Board	1. Road Traffic Safety Committee (RTSMC)
3.	On Site Visit	Vehicle, Camera, Laptop	1. Norzaidi Md. Nor (RTSMC Team Leader) 2. Shahibie Azfar Suhaimi (WRRS Coordinator)
4.	WRRS Module	Microphone, Book, Laptop, Projector, A4 Paper, Pen	1. Norzaidi Md. Nor (RTSMC Team Leader) 2. Norhazira Reseli (Training Development)
5.	Awareness Reminders	Information Board, Desktop Display, WhatsApp	1. Maydiza Nordin (OSH Employee Representative) 2. Firdaus Halim (Finance)
6.	Refresher Talk	Microphone, Book, Laptop, Projector, A4 Paper, Pen	1. Nur' Aishah Nor Azman (Documentation & Communication) 1. Nur Zakiah Aminah Suib (ERT)
7.	Vehicle Checklist	Discussion, White Board	1. Amirul Shafiq Hassan (ERT) 2. Rosman Mohd (IT Assistant) 3. Shahrul Shazwan (ERT) 4. Zaliha Jalil (ERT)
8.	Incident rate	Q-Radar, Incident Investigation Form	1. Carolin Maniselvi (RTSMC Coordinator) 2. Nurlaili Shaheerah (ERT)
9.	HIRARC	Document	1. Shahibie Azfar Suhaimi (WRRS Coordinator)

2) RESULTS

GRAPH 1: Shows the Statistical Trend Analysis of Road Traffic Safety Objective (October – December 2023)



3) ANALYSIS / CONFORMANCE TO PERFORMANCE INDICATOR

- Two (2) commuting accident reported in Jalan Genting Klang and Four (4) commuting accident reported in Jalan Sultan Iskandar
- It involved motorcyclist.
- Four (4) staff had Major Injury MC and Two (2) staff had Minor Injury MC

III. Support

1. Coordination

- The team determines the work coordination by assigning the members for individual tasks while maintaining the feedback and improvement plan to achieve the set target.

2. Resources

- The team identifies the resources needed and include in the hospital budget .



Competency

1. WRRS OSH-C
2. Certified Internal Auditor

1. Certified Internal Auditor

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Awareness

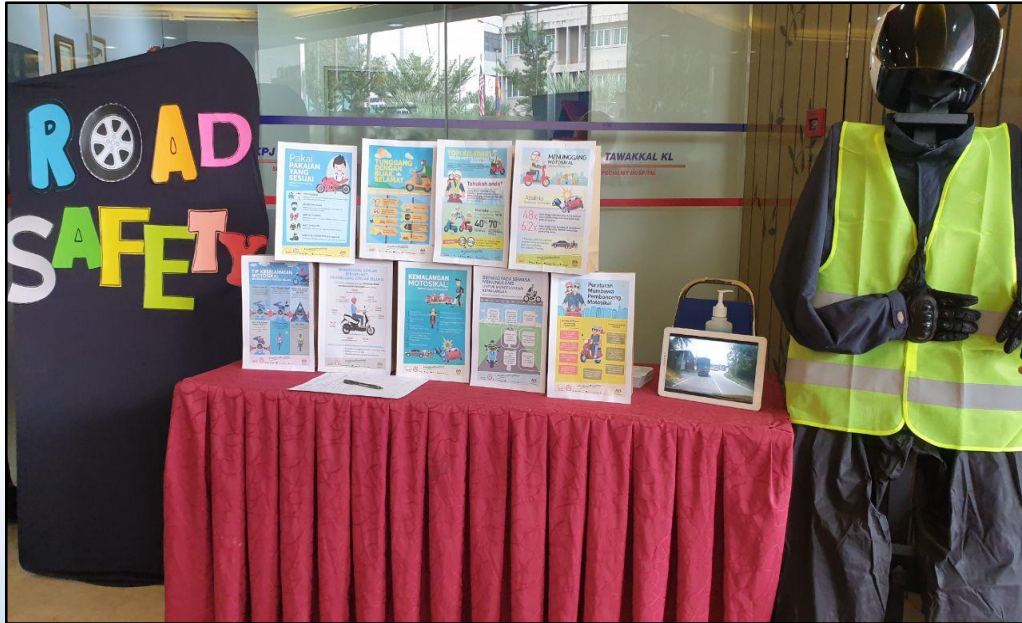


Commuting Safety Induction (CSI) Training by Malaysian Road & Transportation Safety Association (MRTSA)
13th June 2023

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Awareness



**OHS Week – Road Safety Booth,
7th – 11th November 2023**



Walkabout session to Kitchen Department

Awareness



Festive Road Safety Video by RTSM team

Video on vehicle inspection

Awareness

LESSON LEARNED

On 20th March 2024 there was an accident involved staff at Jalan Sultan Iskandar. The cause of accident is to avoid a vehicle that suddenly stops. Keep a safe following distance when driving/ride.

Please refer to the safe driving steps poster to avoid the same incident happened.

Safe Drive, Safe Ride, Save Life

By Road Traffic Safety Management Team



Copyright © KPS Healthcare Berhad 199201018075 (240729-14) **Care for Life**

Lesson learnt is updated based on each incident

<p>KPJ TAWAKKAL KL SPECIALIST HOSPITAL</p> <p>BILANGAN HARI TANPA KEMALANGAN</p> <p>BERMULA: 13 / 8 / 2024</p>	
<p>KEMALANGAN TERAKHIR</p> <p>7 / 8 / 2024</p>	<p>27 / 8 / 2024</p>
<p>14</p>	<p>14</p>
<p>HARI</p>	<p>HARI</p>

The information board serves as the updated form of communication

ADUAN/ CADANGAN ATAU PENDAPAT ANDA

WARGA KPJ TAWAKKAL KL,
SILA IMBAS QR CODE INI UNTUK SEBARANG MAKLUM BALAS MENGENAI KEADAAN/ PERSEKITARAN JALAN RAYA SEPANJANG PERJALANAN PERGI - BALIK KERJA SERTA KAWASAN MELETAK KENDERAAN DI KPJ TAWAKKAL KL

#SAFEDRIVESAVELIFE
#SATUSCANSATUNYAWA

by Road Traffic Safety Management Team (RTSMT)

The QR or feedback form displayed on the information board provides opportunity for employees to raise their road safety related concerns

Awareness

Total No. of Staff Attended Road Traffic Safety Awareness Program by Year

Establishing operational policies and work instructions for employee & fleet vehicles while at premise

1.0 OBJECTIVE

To provide transportation for KPJ Tawakkal KL Specialist Hospital (KPJTWKL) patients to other hospital or home and vice versa.

2.0 PROCEDURE

	ACTIVITY
2.1	Request for Ambulance Service to other Hospital or Home
2.1.1	Obtain patient's particulars from the nursing staff. <ul style="list-style-type: none"> i. Date and time service required. ii. Condition of patient. iii. Name of hospital / address of the patient iv. Telephone number v. Useful landmark
2.1.2	Document particulars into General Charge Form for billing.
2.1.3	Inform ambulance driver and arrange staff to accompany the patient.
2.1.4	Ensure equipments are checked and ready for use in the ambulance.
2.1.5	Use the stretcher trolley to transport patient in ambulance.
2.1.6	Secure stretcher and check patient's safety.
2.1.7	Send patient to requested destination accompanied by assigned staff.
2.2	Request for Ambulance Service from Consultant to transport patient from other hospital or home to KPJTWKL
2.2.1	Obtain patient's particulars from Consultant/Nursing staff/family member.
2.2.2	Repeat procedure 2.1.1 – 2.1.5.
2.2.3	Drive to the requested destination accompanied by assigned staff.
2.2.4	Patient will be examined by Medical Officer upon arrival at KPJTWKL.

**KPJTWKL/A&E/WI-
01 Ambulance
Service**

SECTION 1: INTRODUCTION

- 1.1 Car parks are available for patients, visitors, Consultants and staff. The Head of Outsource Services is ultimately responsible for the functioning and maintaining of the roads and car parks. Since this is a paid car park, the day to day management of car parks will be outsourced to Metro Parking Sdn Bhd.
- 1.2 This hospital does not use 'Ground Floor' terminology, but starts with 'Level 1'. It does not have a Basement either.
The car parks are located at Level 1 (Main Lobby), Level 2-3 and Level 4. The Management has allocated car parks for Disabled customers on Level 1 (Main Entrance).
- 1.3 There are also motorcycle bays allocated from Level 1- 4.
- 1.4 Level 4 has designated for Consultants' parking.
- 1.5 Level 2 & 3 are parking for hospital's patients and visitors.

SECTION 2: LOCATION

- 2.1 The allocation of car parks and motorcycle bays are as follows:-

Level	Car Parks	Motorcycle Bay
1	29	62
2	73	28
3	85	42
4	49	65
TOTAL	236	197

KPJTWKLW 320 Road & Parking Issue No: 05 Issue Date: 15 Aug 2023 Page 1 of 2
On the WIS shared folder documents are deemed as **CONTROLLED COPY** when viewed on the network only

**Whole Hospital Function
Policies -
Road and Parking**

SECTION 1: INTRODUCTION

A hospital is a large complex organization requires both internal and external transport system, thus, allowing work to flow efficiently. Transport system covers all movement of patients, staff, goods, equipment etc that requires movement from point A to point B by a third party. There are internal transport system which concern movement within the hospital complex and grounds; and external transport system which cover areas of transport between the hospital and the outside community.

The mechanically propelled vehicles under Hospital control plays a part in the external transport systems and also covered in this policy.

SECTION 2: STAFF RESPONSIBILITY

- a) Head of Services (HOS) and Unit Manager (UM) are responsible for the coordination and transport within their own area and from point A to point B and to ~~leave~~ with admin for bookings except for ambulance.
- b) Hospital Drivers are responsible for the daily operation of these vehicles, ensuring that it is clean and road worthy at all times. They are also responsible for the safety of all equipment and patients that they transport. They have a right not to transfer hazardous item e.g. fragile glass not properly wrapped and packed in a secured box.
- c) Other Hospital staff may be allowed to transfer equipment of item from time to time but with the permission of their Head of Services or Admin Officer.

SECTION 3: POLICIES AND PROCEDURES

3.1 Transport Mechanism

The following table summarizes the different type of items that are transported, where they are to be collected from, where they should go and the type of transport to be used and the person responsible for the task.

KPJTWKLW 320 Transport & Vehicle Issue No: 05 Issue Date: 01st August 2023 Page 1 of 6
On the WIS shared folder documents are deemed as **CONTROLLED COPY** when viewed on the network only

**Whole Hospital Function
Policies -
Transport & Hospital Vehicle**

Establishing operational policies and work instructions for employee & fleet vehicles

1.0 OBJECTIVE

- 1.1 To ensure that all incidents, are reported and investigated promptly.
- 1.2 Appropriate investigation and immediate actions carried out to prevent further injury or further damage to property and equipment.
- 1.3 To report all incidents using a standard system to the Risk Management Division of KPJHB.
- 1.4 To report to police and Director General as per Fifth Schedule (Regulation 19) – Unforeseeable or Unanticipated Incidents and Statistical Summary To Be Reported (refer Note 2 Part I & Part II in definition 5.24 Reviewable Sentinel Event).

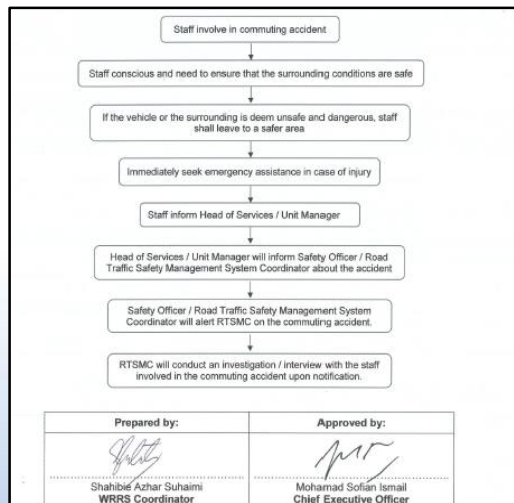
2.0 SCOPE

- 2.1 Applicable to all incidents (clinical and non-clinical) including accidents or near misses occurring within the hospital premises.

3.0 RESPONSIBILITY

- 3.1 **Medical Director (MD/ PIC)** is responsible to review the investigation report at the end of submission process in the system and during Board of Management (BOM) meeting.
- 3.2 **Chief Executive Officer (CEO)** is responsible to review the investigation report and approve prior submission to KPJHB Risk Management Division along with Medical Director, responsible to compile, review and analyze all reports submitted to the Risk Committee and to initiate remedial quarterly reports to KPJHB Risk Management Division.
- 3.3 **Chief Nursing Officer (CNO) / Deputy CNO** is responsible to investigate and report to the CEO on all the incidents reported by the nursing services.
- 3.4 **Clinical Survey Officer (CSO) / Risk Officer (RO)** is responsible to investigate and conduct RCA (for related incidents) reported in the Q-Radar system and report to CEO / CNO on the outcome.
- 3.5 **Head of Service (HOS) and Unit Manager (UM) and Owner of Service** are responsible to investigate and report to CEO / OM on all the incidents reported by the staff under their supervision.
- 3.6 **All Staff (inclusive of Medical Officer- MO)** are responsible to report any incident (clinical and non-clinical) including accidents and near misses that occur within the hospital premises.

On the IMC shared folder documents are deemed as **CONTROLLED COPY** when viewed on the network copy)



RTS -11 Incident Reporting

RTS -21 Flow Chart of Emergency Response Plan - Commuting

WHOLE HOSPITAL FUNCTION – POLICIES AND PROCEDURES

AREA : **ACCIDENT INVOLVING STAFF**

POLICY REF : **KPJTWKLW 309**

SECTION 1 : INTRODUCTION

- 1.1 It is necessary to keep record of all staff accidents that occurred within the Hospital building during normal hour duties. This information should be gathered and quickly reviewed in an attempt to isolate these areas where the potential staff accidents are high. Corrective and preventive measures will be implemented to reduce the frequency of these accidents.
- 1.2 Proper risk management could reduce the number of accidents within the Hospital, prevent also the likelihood of litigation from staff (using the Hospital for negligence as a result of an accident that has taken place).

SECTION 2 : POLICIES

- 2.1 All staff accidents that occurred while on duty either in the Hospital building or outside must be reported to the relevant Head of Services regardless of how minor the accident may seen.
- 2.2 The Head of Service is to request the staff to complete the Incident Report Form and to get the staff to seek medical attention if necessary.
- 2.3 The Occupational Health & Safety (OHS) Committee will evaluate the incident and offer recommendation to improve the situation.
- 2.4 It is the Chief Executive Officer's responsibility to ensure corrective measures recommended are implemented.
- 2.5 All insurance claims as a result of injury will be first paid to the Hospital where medical fees can be deducted before payment can be done to the staff.

Whole Hospital Function Policies - Accident Involving Staff

2-3 SEPTEMBER
2024

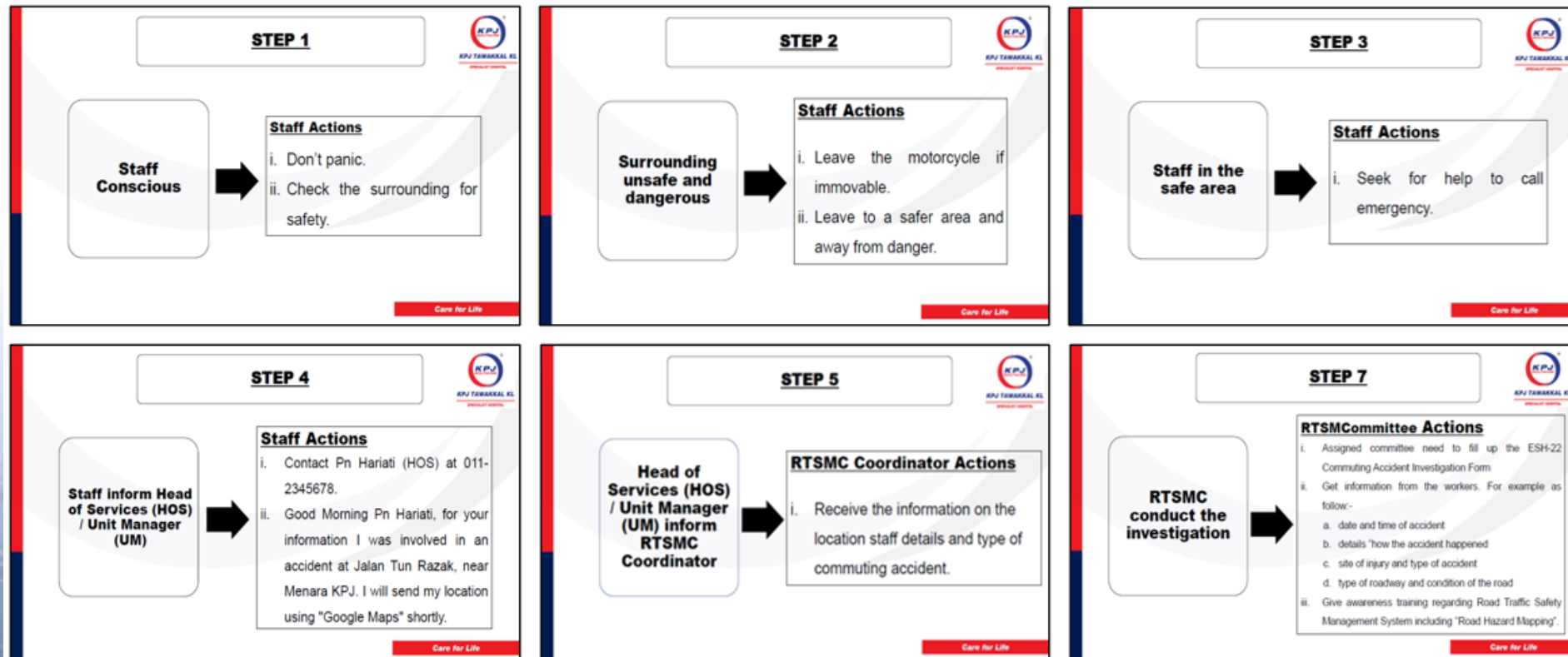
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CONVENTION CENTRE (PICC),
PUTRAJAYA

V. Performance evaluation

No	What	Location	Method	Criteria	When monitor / measure	When analyse	Who	Document
1.	Road Traffic Safety Management Objective	ESH Office	Recording the number of commuting accident among KPJTWKL staff using Jalan Genting Klang, Jalan Tun Razak and Jalan Sultan Iskandar.	6.4 RTS Objective and planning to achieve them (ISO 39001 : 2012)	Quarterly	Quarterly	RTSMC	Quarterly Road Traffic Safety Objective Report
2.	Internal Audit	ESH Office	Conducting Internal Audit to ensure organization meet the requirement of Road Traffic Safety Management System	9.3 Internal Audit (ISO 39001 : 2012)	Yearly	Yearly	RTSMC Internal Auditor	RTS Internal Audit Checklist
3.	Close Up & Follow Up findings	ESH Office	Conduct management review meeting as per in MRM Agenda.	9.4 Management Review (ISO 39001 : 2012)	Yearly	Yearly	RTSMC	MRM Presentation
4.	RTSMS Certification	ESH Office	Yearly audit	ISO Standard (ISO 39001 : 2012)	Yearly	Yearly	RTSMC	ISO Checklist
5.	RTSMS HIRARC	ESH Office	Data collection of commuting accident investigation.	6.3 RTS Performance Factors (ISO 39001 : 2012)	Yearly / When necessary	Yearly / When necessary	RTSMC	RTSMS HIRARC (KPJTWKL/RTS-17)
6.	RTS Commuting Accident Investigation	ESH Office	Recording details of commuting accident investigation.	9.2 Road Traffic Crash and Other Road Traffic Incident Investigation (ISO 39001 : 2012)	When staff involve in commuting accident	During investigation	RTSMC	RTS Commuting Accident Investigation Form
7.	RTSMS Route Hazard Mapping	ESH Office	Assigned committee members to do inspection on the route involved.	6.2 Action to address risks and opportunities.	Yearly / When necessary	Yearly / When necessary	RTSMC	RTSMS Route Hazard Mapping (KPJTWKL/MMAE/RTS-20)

V. Performance evaluation

Road Traffic Safety Management System – Emergency Response Plan (ERP) Table Top Exercise , 07th November 2023



Internal audit conducted at least once a year

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

1st RTSMS INTERNAL AUDIT REPORT 2023



(III) Audit Summary :

(1) Type of Audit : Internal Audit

(2) Audit Criteria : RTSMS (Road Traffic Safety Management System; ISO 39001: 2012)

(3) Audit Summary / Findings: There were zero Non-Conformity Report (NCR) but there was a total of 10 Opportunity For Improvement (OFI). Please refer to next few slides for the OFI.



VI . Improvement



KPJ TAWAKKAL KL
SPECIALIST HOSPITAL




PUSAT PAKAR TAWAKKAL SDN BHD (110999-C)
No. 1, Jalan Pahang Barat, 53000 Kuala Lumpur, Malaysia.
Tel No: 603-4026 7777 Fax No: 603-4021 0635
Website: www.kptawakkal.com Email: tawakkal@kptawakkal.com

Ref no: KPJTWKL/ESH/2023/DBKL/0181 (CM)

Unit Khidmat Pelanggan,
Jabatan Perancangan Korporat
Dewan Bandaraya Kuala Lumpur
Menara DBKL 1, Jalan Raja Laut
50350 Kuala Lumpur
03 2617 9000

06hb November 2023

Tuan,

Per: Keadaan Jalan Raya Yang Merbahaya Kepada Pengguna

Merujuk kepada perkara di atas adalah dimaklumkan bahawa pihak Jabatan Keselamatan & Kesihatan, Hospital Pakar KPJ Tawakkal KL telah mengadakan pantauan di sekitar kawasan premis termasuk laluan utama Jalan Pahang Barat bagi memastikan keselamatan pengguna jalanraya untuk pekerja, pesakit dan pelawat KPJ Tawakkal KL Specialist Hospital.

Kami mendapati beberapa isu keadaan jalan raya yang perlu diberi perhatian pihak tuan dengan kadar segera.

Sila rujuk lampiran untuk isu-isu yang telah dikenalpasti oleh pihak kami.

Kami berharap pihak Tuan dapat mengambil tindakan segera untuk kepentingan bersama.

Sokongan dan kerjasama dari pihak tuan amatlah kami hargai dan diucapkan ribuan terima kasih.

Sekian, Terima Kasih.

Dengan hormatnya,


MOHAMAD SOFIAN ISMAIL
KETUA PEGAWAI EKSEKUTIF

Care for Life • Care for Life • Care for Life • Care for Life • Care for Life • Care for Life • Care for Life • Care for Life • Care for Life • Care for Life

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**JABATAN PENGUATKUASAAN
DEWAN BANDARAYA KUALA LUMPUR**
TEL: 03-40106000 FAKS: 03-40106470



Ruj. Tuan : (16) DBKL/JKAWS/2715/2
Ruj. Kami : DBKL JPK.700-9/2/90 (7)
Tarikh : >8 Mei 2024

Pengarah
Jabatan Kejuruteraan Awam dan Saliran
(u.p.: Encik Mohd Noor Asham bin Suradi)

Tuan,

ADUAN JALAN RAYA YANG MERBAHAYA DI SEKITAR KPJ TAWAKKAL KL SPECIALIST HOSPITAL, NO 1 JALAN PAHANG

Saya dengan hormatnya diarah merujuk kepada perkara yang tersebut di atas dan surat tuan bertarikh 25 April 2024 adalah dirujuk dan berkaitan.

2. Dimaklumkan bahawa hasil siasatan dan semakan Jabatan ini pada 16 Mei 2024 mendapati lokasi aduan di Jalan Pahang, Kuala Lumpur (KPJ Tawakkal) merupakan lokasi hotspot aduan diterima dan tindakan penguatkuasaan sering dilaksanakan. Jabatan ini sememangnya telah menempatkan petugas untuk mengambil tindakan penguatkuasaan terhadap pemilik-pemilik kenderaan yang meletakkan kenderaan tanpa membayar caj parkir dan mana-mana kenderaan yang menyebabkan halangan lalu lintas di sekitar lokasi tersebut. Semasa siasatan dijalankan sebanyak 38 Notis Kesalahan telah dikeluarkan di sekitar Jalan Pahang dan Jalan Pahang Barat. Berdasarkan laporan statistik tindakan dari bulan Januari 2024 sehingga kini sebanyak 260 Notis Kesalahan telah dikeluarkan di bawah pelbagai kesalahan lalu lintas di sekitar lokasi tersebut.

....Salinan dokumen hasil tindakan dilampirkan bersama.

3. Jabatan ini akan meneruskan pemantauan dari semasa ke semasa dan tindakan penguatkuasaan akan diambil sekiranya aduan berulang di lokasi tersebut.

4. Dimajukan perkara ini untuk makluman dan perhatian tuan sewajarnya.

Sekian, terima kasih.

"MALAYSIA MADANI"
"BERKHIDMAT UNTUK NEGARA"
"BERSEDIA MENYUMBANG, BANDAR RAYA CEMERLANG"

Saya yang menjalankan amanah,


(HAJARA BINTI ABDUL RAHU)
Bahagian Pentadbiran dan Kewangan
Jabatan Penguatkuasaan

 **DINAMIK | BIJAKSANA | KREATIF | LESTARI**

Stakeholder conducts corrective action for the issues raised by the organization

2-3 SEPTEMBER 2024

PUTRAJAYA INTERNATIONAL
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PUTRAJAYA

Initiatives



Logo Design for Road Safety



1st Edition (2019 – 2023)



2nd Edition (2023 – Present)

Rewarding and recognizing employees for their contributions to road safety system become a valuable strategy for developing road safety culture.

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Initiatives



Periodic vehicle inspection

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Initiatives

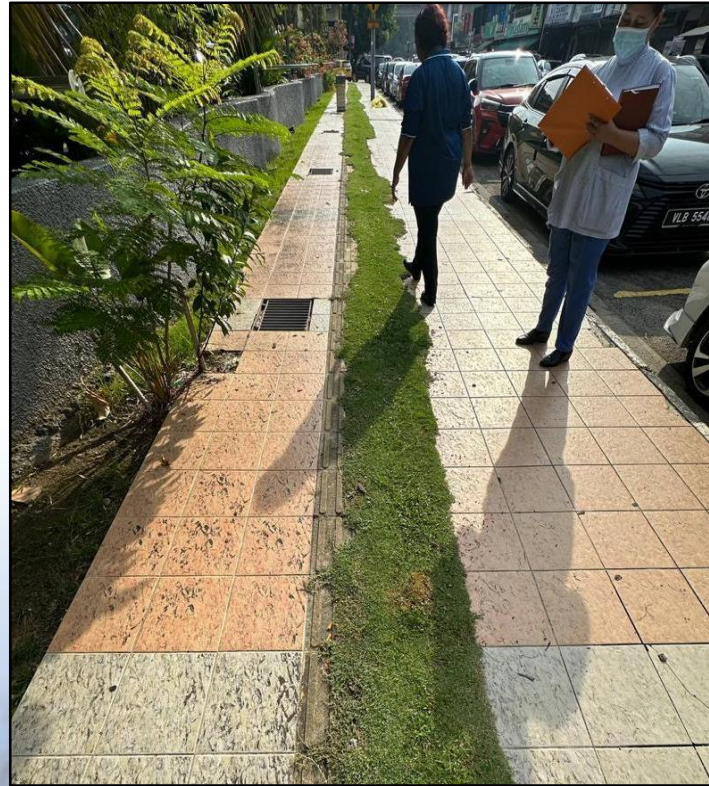


Periodic vehicle inspection

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Initiatives

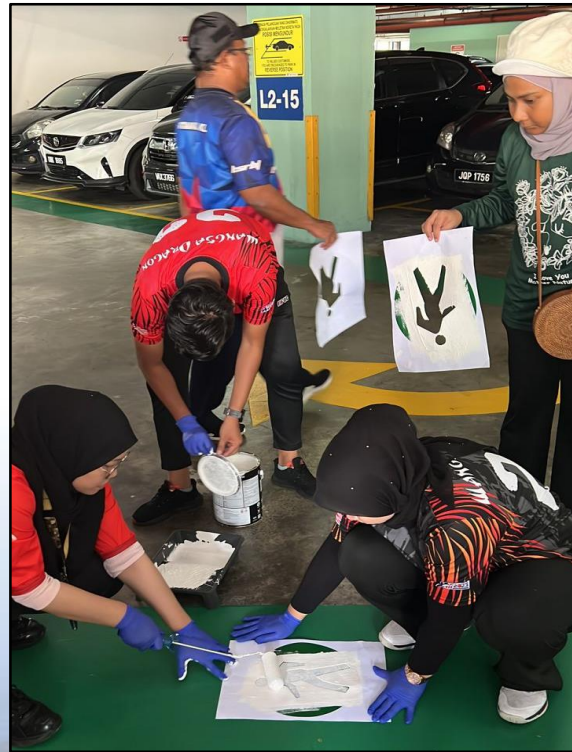


Periodic road condition inspection

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Initiatives



Signage improvement

Challenges faced by KPJ Tawakkal KL Specialist Hospital

1. Lack of stakeholder engagement
2. Changing existing organizational culture – to prioritize road traffic safety and requirements
3. Ensuring compliance across supply chain
4. Continuous monitoring and improvement- road traffic safety practices to meet ISO standard can be challenging but crucial for sustained effectiveness.

**2-3 SEPTEMBER
2024**

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Impacts of Implementing ISO 39001:2012

No of accidents, Total No of MC (Days) & Total No. of claimed SOCSO as at
August 2022, 2023 & 2024

** Reduction in road traffic accidents*

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Impacts of Implementing ISO 39001:2012



** Enhanced stakeholder confident*

Impacts of Implementing ISO 39001:2012

**Improvement in road traffic safety performance indicators*

Conclusion and Future Outlook

- ❑ Implementing ISO 39001:2012 can significantly enhance commuting safety
- ❑ The future of road traffic safety management lies in continuous improvement, innovation, and collaboration among all stakeholders to create safer commuting practices for everyone.



KPJ TAWAKKAL KL

SPECIALIST HOSPITAL



MIROS
MALAYSIAN INSTITUTE OF ROAD SAFETY RESEARCH
ASEAN ROAD SAFETY CENTRE



CONFERENCE ON
ASIA ROAD SAFETY 2024

"Safer Journey, Sustainable Future"

2-3 SEPTEMBER
2024

PUTRAJAYA INTERNATIONAL
CONVENTION CENTRE (PICC),
PUTRAJAYA

Tahniah!
KEPADA SYARIKAT DI BAWAH
PROGRAM **escape**



KPJ TAWAKKAL KL

SPECIALIST HOSPITAL

atas kejayaan memperolehi pensijilan

MS ISO 39001:2012 - ROAD TRAFFIC SAFETY
MANAGEMENT SYSTEMS (RTSMS)

KPJ Tawakkal KL Specialist Hospital

No. 1, Jalan Pahang Barat,
53000 Kuala Lumpur,
Wilayah Persekutuan Kuala Lumpur

Skop Pensijilan:

RTSMS for staff commuting within a 5km radius of KPJTWKL.

Tarikh Pensijilan: 9 Mei 2024

escape
from awareness to compliance



www.jsm.gov.my



standardsmalaysia



standards_my

Supported by:
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